

Loan Number: _____

Mortgage Assistance Application

If you are currently experiencing a hardship and may have difficulties in making your mortgage payments, please complete and submit this application, along with the required documentation, to Sun West Mortgage Company Inc. via mail, fax or online:

Mailing Address: 18303 Gridley Road, Cerritos, CA 90703

Fax : 1-866-620-2024

Online : www.swmc.com/loss-mitigation.php

We will contact you within five business days to acknowledge receipt and let you know if you need to send additional information or documents.

We will use the information you provide to help us identify the assistance you may be eligible to receive. If you need help completing this application, please contact Sun West Mortgage Company Inc. at (800) 345-7884 extension 70652.

For a list of HUD-approved housing counseling agencies that can provide foreclosure prevention information, contact one of the following federal government agencies:

- The U.S. Department of Housing and Urban Development (HUD) at (800) 569 4287 or www.hud.gov/counseling
- The Consumer Financial Protection Bureau (CFPB) at (855) 411-2372 or www.consumerfinance.gov/mortgagehelp

If you need assistance with translation or other language assistance, HUD-approved housing counseling agencies may be able to assist you. These services are provided without charge.

Section 1: Information We Have About You

Below is the information that we have about you. If any corrections are needed, please make the changes accordingly.

	Borrower	Co-Borrower
First Name		
Last Name		
E-mail Address		
Best Contact Number		
Property Address		
Mailing Address <small>(if different from Property Address)</small>		

Section 2: Information We Need From You

Preferred contact method (choose all that apply):	<input type="checkbox"/> Phone Number <input type="checkbox"/> E-mail
Are you on active duty with the military (including the National Guard and Reserves)?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Are you the dependent of a borrower on active duty?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Are you the surviving spouse of a member of the military who was on active duty at the time of death?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you live in the property? If No, is it an Investment Property?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No. The property is my Second Home.
Answer only If the property is an Investment Property: Is the property renter occupied?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Do you wish to continue living in the property? If No, do you wish to sell the property? If No, do you wish give back the property to us?	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> I am yet to decide on this.
Is the property listed for sale?	<input type="checkbox"/> Yes - If yes, provide the listing agent's name and phone number - or indicate "for sale by owner" if applicable: _____ <input type="checkbox"/> No
Is the property subject to condominium or homeowners' association (HOA) fees?	<input type="checkbox"/> Yes - If yes, indicate monthly dues: _____ <input type="checkbox"/> No



Hardship Information

The hardship causing mortgage payment challenges began on approximately (date): _____

Estimated duration of hardship:

- Short-term (up to 6 months)
- Long-term or permanent (greater than 6 months)
- Resolved as of (date) _____

Type of Hardship (check all that apply):

- Unemployment
- Reduced household income due to circumstances outside our control (e.g. elimination of overtime, reduced pay/hours)
- Increased housing expenses due to circumstances outside our control (e.g. uninsured losses, increased property taxes)
- Disaster (natural or man-made) impacting the property or borrower's place of employment
- Long-term or permanent disability, or serious illness of a borrower/co-borrower or dependent family member
- Divorce or legal separation
- Separation of borrowers unrelated by marriage, civil union, or similar domestic partnership under applicable law
- Death of borrower or death of either the primary or secondary wage earner
- Distant employment transfer/relocation
- Other - hardship that is not covered above:

Required Hardship Documentation Based on Hardship Selected Above

Monthly Total Borrower Income Type and Amount

Source	Amount
Gross (pre-tax) wages, salaries and overtime pay, commissions, tips, and bonus	
Self-employment income	
Unemployment benefit income	
Taxable Social Security, pension, disability, death benefits, adoption assistance, housing allowance, and other public assistance	
Non-taxable Social Security or disability income	
Rental income (rents received, less expenses other than mortgage expense)	
Investment or insurance income	
Other sources of income not listed above (Note: Only include alimony, child support, or separate maintenance income if you choose to have it considered for repaying this loan)	

Current Borrower Assets

Note: Exclude retirement funds such as a 401(k) or Individual Retirement Account (IRA), and college savings accounts such as a 529 plan.

Asset Type	Amount
Checking account(s) and cash on hand	
Savings, money market funds, and Certificates of Deposit (CDs)	
Stocks and bonds (non-retirement accounts)	
Other:	

Required Income Documentation Based on Information Provided Above

Borrower Certification and Agreement

1. I/We certify and acknowledge that all of the information in this Mortgage Assistance Application is truthful, and the hardship I/we identified contributed to my/our need for mortgage relief. Knowingly submitting false information may violate Federal and other applicable law.
2. I/We agree to provide my/our servicer with all required documents, including any additional supporting documentation as requested, and will respond in a timely manner to all servicer or authorized third party* communications.
3. I/We acknowledge and agree that my/our servicer is not obligated to offer me assistance based solely on the representations in this document or other documentation submitted in connection with my/our request.
4. I/We consent to the servicer or authorized third party* obtaining a copy of my/our current credit report.
5. I/We consent to the disclosure by my/our servicer, authorized third party,* or any investor/guarantor of my/our mortgage loan(s), of any personal information collected during the mortgage assistance process and of any information about any relief I receive, to any third party that deals with my/our first lien or subordinate lien (if applicable) mortgage loan(s), including Fannie Mae, Freddie Mac, or any investor, insurer, guarantor, or servicer of my mortgage loan(s) or any companies that provide support services to them, for purposes permitted by applicable law, including but not limited to providing mortgage assistance, verifying any data or information contained in this application, and performing audit and quality control reviews. Personal information may include, but is not limited to: (a) my/our name, address, telephone number, (b) my/our Social Security number, (c) my/our credit score, (d) my/our income, (e) my/our payment history and information about my/our account balances and activity, and (f) my/our tax return and the information contained therein.
6. I/We agree that the terms of this borrower certification and agreement will apply to any modification trial period plan, repayment plan, or forbearance plan that I/we may be offered based on this application. If I/we receive an offer for a modification trial period plan or repayment plan, I/we agree that my/our first timely payment under the plan will serve as acceptance of the plan.
7. I/we consent to being contacted concerning this application for mortgage assistance at any telephone number, including mobile telephone number, or email address I/we have provided to the lender, servicer, or authorized third party.*

* An authorized third party may include, but is not limited to, a housing counseling agency, Housing Finance Agency (HFA) or other similar entity that is assisting me in obtaining a foreclosure prevention alternative.

Borrower signature: _____

Date: _____

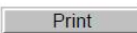
Co-Borrower signature: _____

Date: _____


STEPS TO SUBMIT THIS FORM SECURELY TO US

Security of your personal information is of the highest priority for Sun West Mortgage Company, Inc. Hence, we have made available a secure portal for you to share documents directly with us. Instead of sending us this form through email, we recommend that you should upload it directly to our secure portal by simply following the 4 easy steps illustrated below:

Step 1: Save a Copy of this Form

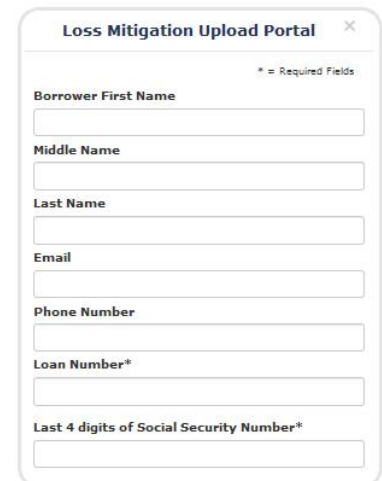
- Once you have completed this form, click on  the button on the bottom of page 5 of this form.
- This should open the Print window. For 'Printer' field, select an option that allows you to print the form as PDF. Click on 'Print' and select a location where you want to save the file. A PDF copy of the completed form will be created.

Step 2: Visit our Secure Portal

- Visit to the link provided below to directly reach our web portal: www.swmc.com/loss-mitigation.php
- Click on the  button. This will open the Upload Portal form.

Step 3: Provide Your Verification Details

- Provide the requested details (Fields marked with * are required):
 - Borrower First Name
 - Middle Name
 - Last Name
 - Email
 - Phone Number
 - Loan Number* (This is a 12-digit number. In case you have a 10-digit number, please add two zeroes i.e. '00' at the end of the number)
 - Last 4 digits of Social Security Number*



Loss Mitigation Upload Portal ✕

* = Required Fields

Borrower First Name

Middle Name

Last Name


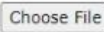
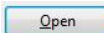
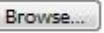


Email

Phone Number

Loan Number*

Last 4 digits of Social Security Number*

Step 4: Securely Upload the File

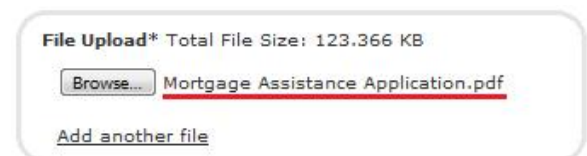
- Click on  (or some browsers may show  instead). This will open the 'File Upload' window.
- Select the file that you want to share. Then click on  button.
Note: You can upload multiple files by clicking on 'Add another file'.
- You should now be able to see the name of the file you uploaded, besides  button.
- Once you have confirmed that you have uploaded the right file, click on  button at the bottom of the portal.
- On clicking the  button, the file will be uploaded and you will now see a message confirming that the file is successfully sent to Sun West.



File Upload*

 No file selected.

[Add another file](#)



File Upload* Total File Size: 123.366 KB

 Mortgage Assistance Application.pdf

[Add another file](#)



Loss Mitigation Upload Portal ✕

Successfully sent to Sun West. * = Required Fields